

Guest Service Representative/Ticket Agent

Vista Fleet/Zenith Adventure is the premier attraction of Duluth, MN and the surrounding area providing guests with an incredible on-the water experience on the great Lake Superior. Our mission is to connect with each and every guest and provide them with lasting memories.

Please note that this is a seasonal position; May-October. Full or Part Time.

Must be able to work a flexible work week including evenings, weekends, and holidays.

Job Summary

Respond to and service the needs of current and potential Vista Fleet/Zenith Adventure customers in interest of selling cruise tickets and merchandise; greet customers in person and on the telephone in a helpful, professional manner; have thorough knowledge of products; efficiently and accurately handle cruise reservation details; sell cruise tickets and gift shop merchandise; and assist with organizing, taking inventory and stocking the Zenith Adventure shop.

Necessary Skills

Must be able to communicate professionally with customers and fellow employees.

Ability to sell and promote products.

An outgoing personality is necessary.

Must have good cash handling skills and ability to make change.

Employee must be honest and work well with others.

Must be able to manage many tasks at the same time.

Must be able to stand/walk on feet for 8 hours or more.

Must be able to speak in a clear, understandable voice; hear at a basic level; communicate in English.

Must have eyesight enabling vision both near and far.

Must have ability to write clearly.

Must be able to bend and move in close quarters, stretch arms overhead, climb ladder and stairs, and lift and/or carry repeatedly large items up to 30 pounds, and willingness to work a flexible schedule; weekdays, weeknights, weekends and holidays.

Job Types: Full-time, Part-time

Salary starting at \$14/hour