

Refreshment Deckhand

Vista Fleet is the premier attraction of Duluth, MN and the surrounding area providing guests with an incredible on-the water experience on the great Lake Superior. Our mission is to connect with each and every guest and provide them with lasting memories.

Please note that this is a seasonal position; May-October. Full or Part Time. Must be able to work a flexible work week including evenings and weekends.

Job Summary

Deckhands respond to and service the needs of Vista Fleet passengers and guests to provide the best possible experience on the Vista Fleet. Deckhands will be expected to perform the following (but not limited to) duties:

- To be a strong advocate of tourism for the city of Duluth and surrounding area. Expected to have knowledge of other attractions, restaurants and hotels in the area.
- Exhibit a high degree of professionalism, friendliness and concern for customer satisfaction. Respond quickly and courteously to guests' questions and requests.
- To be outgoing and converse with passengers to enhance their experience
- Work mainly weekdays, weekends and holidays on sightseeing cruises aboard the Vista Star and Queen.
- Perform operational duties of the grill, bar and concession stand including, but not limited to, stocking and displaying of food and merchandise, safely preparing food for sale, upholding food safety standards, bartending and processing sales.
- Knowledge of cash registers and iPad technology. Have good cash handling skills and ability to operate registers.
- Responsible for keeping the vessels and their amenities clean, stocked and in ship-shape conditions
- Will be required to learn narration and points of interest in order to be able to answer customers' questions during tours.
- Pass pre-employment drug test per Coast Guard requirements and submit to random drug testing.
- Learn safety protocols and maintain the safety and security of the passengers and fellow employees
- Assisting the Captain by handling the lines when leaving and returning to the dock. Must be comfortable on the water.
- Must be able to lift 30lbs +, bend and move in close quarters, stand and walk on feet for 8+ hours, and willingness to work a flexible schedule; weekdays, weeknights, weekends and holidays.
- Potential to grow into various leadership positions on board and within the company.

Job Types: Full-time, Part-time

Salary: \$15 /hour