

Tour Guide - Deckhand

Vista Fleet is the premier attraction of Duluth, MN and the surrounding area providing guests with an incredible on-the water experience on the great Lake Superior. Our mission is to connect with each and every guest and provide them with lasting memories.

Please note that this is a seasonal position; May-October. Full or Part Time. Must be able to work a flexible work week including evenings, weekends and holidays.

Job Summary

Tour Guide Entertainers respond to and service the needs of Vista Fleet passengers to give the best possible experience on board the Vista Fleet. Tour Guides are expected to perform an engaging and educational tour of the Vista Fleet Sightseeing Cruises. A script/booklet will be provided and must be memorized by mid season. Tours run daily with an average of 3-5 per day. Tour Guides must be comfortable entertaining, conversing and interacting with passengers to enhance their experience. As a deckhand a Tour Guide will also be required to maintain the safety of the passengers and fellow employees and assist the Captain by handling the lines when leaving and returning to the dock.

Responsibilities:

- Thorough knowledge and understanding of all safety procedures including, but not limited to, proper handling of the lines when leaving and returning to the dock, man overboard, emergency preparedness, and fire containment.
- Basic knowledge of services and options each Vista Fleet cruise offers to its passengers including, but not limited to, menu options and pricing.
- Mastering of the Vista Fleet Narration based upon the Narration Guide provided.
- Ability and knowledge to ad lib additional information about the Twin Ports and harbor activity.
- Ability to memorize key details and perform the narration at appropriate pace, volume and manner while mingling with the audience.
- Must be able to communicate professionally with passengers.
- Must possess a valid drivers license.
- An outgoing personality is necessary.
- Must have good cash handling skills and ability to make change.
- Employee must be honest and work well with others.
- Must be at least 16 years of age.
- Must be sure-footed and able to stand/walk on feet for 10 hours.
- Must be able to speak when appropriate at loud volume in a clear, understandable voice; hear at a basic level; and communicate in English.
- Must be capable of handling the ship's lines when leaving and returning to the dock.
- Must have eyesight enabling vision both near and far.
- Must be able to bend and move in close quarters, stretch arms overhead, climb stairs, and lift and/or carry repeatedly large items up to 30 pounds, willingness to work a flexible schedule; weekdays, weeknights, weekends and holidays.

Job Types: Full-time, Part-time

Salary: \$11.50 /hour